



Position Title: IT INTERN I

Requisition ID: BusinessAp-01 21 09-04862

Date Posted: 1/22/2009

Status: Internship

Company: Hershey Entertainment and Resorts

Department: 8970600

Division: Corporate Services

Posting Description: This position is for college students seeking an internship in the Information Technology field. This internship is available for the summer season which starts in May and runs through late August/September 2009 with options to continue employment throughout the school year. The individual selected will help the *Hershey Entertainment & Resorts* Information Technology Group in supporting all HE&R venues which include: *Hersheypark*, *Giant Center*, *Hersheypark Stadium*, *Hershey Theatre*, *Dutch Wonderland*, *Hershey Lodge*, *Hotel Hershey*, *Hershey Golf Collection*, *The Hershey Story*, *Houlihans*, *Hershey Nursery*, and *Hershey Laundry*. This is a paid internship position with an hourly rate of \$11.00.

Job Functions:

- Troubleshooting all problems arising in our various POS (Point of Sale) and cash register systems in all HE&R venues
- Troubleshooting problems related to desktop PC's and peripherals
- Being on call on one or more of the various properties to assist with departmental needs
- Set-up and tear down POS (Point of Sale) cash register systems, laptops, PC's and other hardware

Basic Qualifications:

- Must be 18 years of age or older
- Applicant must be majoring or minoring in one of the various computer related fields such as Computer Science or Information Technology
- Must be a Freshman, Sophomore, Junior, Senior, or Graduate student status

Additional Qualifications:

- Must have a valid Drivers license
- Must have the ability to safeguard confidential information
- Must have proven excellent verbal and written communication skills
- Must be innovative and be self-motivated to complete tasks
- Must be detail orientated with proven organizational skills
- Comfortable speaking to large groups
- Must be friendly, upbeat, and work well with other employees and be able to interact with our guests
- Must display a positive attitude, eagerness to learn, and professional image in compliance with *Hershey Entertainment & Resorts* guidelines
- Proficient in Microsoft Office Suite and have the ability to quickly learn computer based applications
- Ability to work without a conflict of interest

Working Conditions:

- Must be able to lift up to 50 lbs. independently
- Position requires walking, standing, and bending in both inside and outside environments
- Applicant must have the ability to provide their own transportation to the various *Hershey Entertainment & Resorts* venues (reimbursement for gas and mileage will be accessible while traveling in a personal vehicle)
- Working schedule includes 40 hours per week, Monday-Friday including various evenings, weekends and holidays

Hershey Entertainment & Resorts is an Equal Opportunity/Affirmative Action Employer

To apply for this internship, visit the following website:

<https://eex.hersheypa.com/EEXNet/CareerPortal/JobDetail.aspx?sID=&cID=1001&prtlMD=wKcuuvHt&id=eeb83081-9c17-48bc-96fa-584b5d7108a7>