

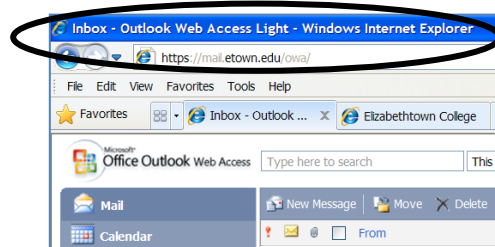
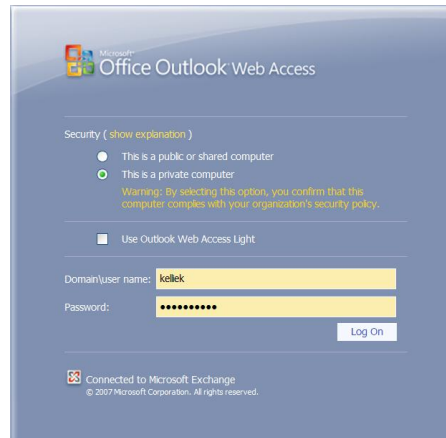
# OWA Forces You to Use the Light Version

## Situation:

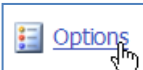
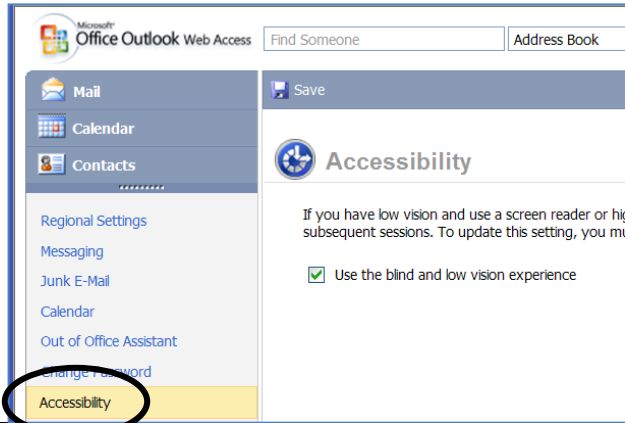
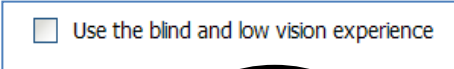
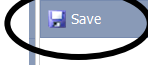
Even though I don't check the Light version of Outlook Web Access (OWA) when I log on, that's what I get.

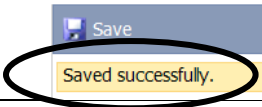
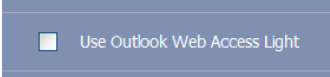
## Overview:

1. Using a different browser such as Mozilla Firefox the first time you log on to the "new" OWA, will be cause Light to be the only choice the next time you log in even if the browser used is Internet Explorer.
2. PC computers CAN use the full version with Internet Explorer.
3. If Mozilla Firefox is used, you must install IE Tab Options <https://addons.mozilla.org/en-US/firefox/addon/1419> and add https://mail.etown.edu to the list of enabled sites on Sites Filter
4. Mac computers CAN'T use the full version of Outlook Web Access.



## Step by Step Instructions:

1.	Using Internet Explorer, log on to OWA.
2.	Select Options in the upper right corner of the window 
3.	On the left, select Accessibility 
4.	Uncheck Use the blind and low vision experience 
5.	Click Save 

6.	Changes saved	
7.	Log Off and close the window	
8.	Log back on to Outlook Web Access this time making sure Use Outlook Web Access Light is UN-CHECKED	
9.	The full version of OWA appears	