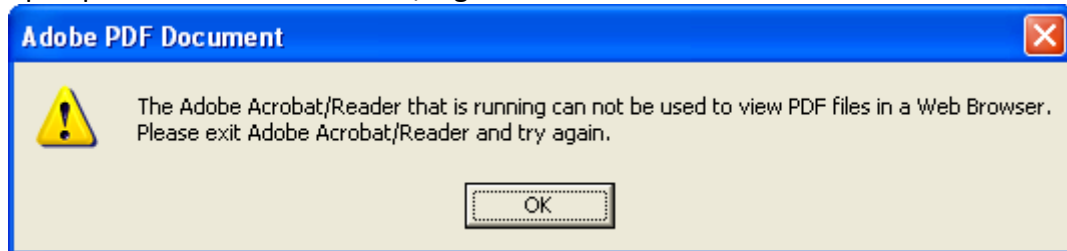


## **The Adobe Acrobat/Reader that is running cannot be used to view PDF files in a Web Browser. Please exit Adobe Acrobat/Reader and try again.**

Upgraded computer. Now gets the following error message:

Error message noted by a user on 7/2/07

Open pdf form from etown.edu/registration



Clicks OK and it opens in Adobe Acrobat Standard 6

### ***Solutions from Adobe***

Try checking the registry.

Quote from message by Reinhard Franke - 07:48am Jul 30, 2003 Pacific:

```
"[HKEY_CLASSES_ROOT\Software\Adobe\Acrobat\Exe]
```

There you will find the full path to the program IE will use (Acrobat or Reader exe)."

The problem was solved by making changes in preferences in both Acrobat and Acrobat Reader in the way PDF's were displayed in the web browser. In Reader under Internet, I unchecked "display PDF in browser". In Acrobat preferences these changes were made under Web Capture- Open Options= Open Web Links= In Web Browser.

### ***Suggested Solution by Kathy Kellie***

Uninstall Adobe Acrobat Reader

Set Adobe Acrobat Standard 6.0 to open PDF files