

## PDF Files Won't Open

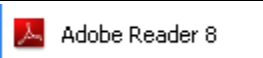
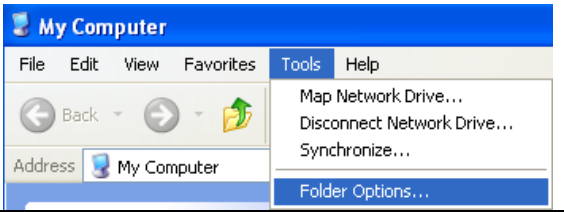
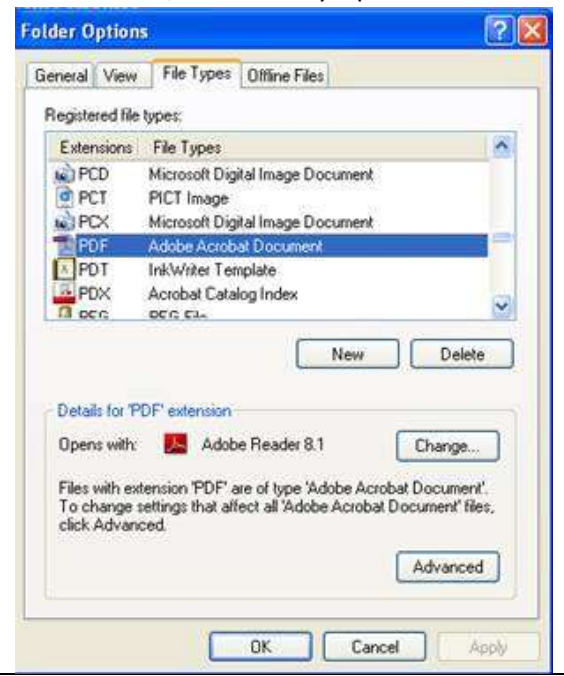
### Situation:

Usually when you double click a PDF file it opens, but now it won't.

### Overview:

Windows probably doesn't know what program to use to open the file. You can tell Windows to use Adobe Reader instead of the program it is trying to use.

### Step by Step Instructions:

1.	Check to make sure you have Adobe Reader installed	
2.	Start, Programs... If you see Adobe Reader, you have it installed.	
3.	If you don't have Adobe Reader, call the Helpdesk at x3333. You can also install it free from the internet.	
4.	Open My Computer	
5.	On the menu, click Tools, Folder Options...	
6.	Click File Types tab	
7.	Scroll down until you see PDF	
8.	At the bottom in the gray area, under Details for PDF extension, it should say Opens with: Adobe Reader	
9.	If it doesn't say Adobe Reader, you can change it by clicking the Change... button and then selecting Adobe Reader	