

Mail Merge to Email Failures

1. If you get a warning like the following when you open the Word doc. Work around to suppress Word security

Opening this document will run the following SQL command....

Data from your database will be placed in the document. Do you want to continue?

http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.word.mailmerge.fields&tid=0385b636-5973-42fc-9f94-245b1f9e92e2&cat=en_US_b69b47cc-fb9c-43f4-a690-d0a43f378eca&lang=en&cr=US&sloc=&p=1

2. Hope an update solves the problem, Use an add on tool (this is the MAPI program I sent you in an earlier email)

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.mailmerge.fields/2008-02/msg00325.html>

3. Gathered from the internet

<http://help.wugnet.com/office/2007-mail-merge-hangs-respondingftopic-1045342-days0-orderasc-8.html>

Try Office Diagnostics in Word

Clear temp files

4. Hot fix

<http://support.microsoft.com/kb/957692>

(The problem is described as:

Word 2007 may stop responding when you use Mail Merge to send personalized e-mail messages to an e-mail address list that contains a large amount of recipients, such as 10,000 recipients.)

But this didn't seem to help anyone ;-)

5. Run mail merge off line

<http://www.eggheadcafe.com/conversation.aspx?messageid=33900836&threadid=33784277>

installed the hot fix offered by MS and it did no good.

User tried another solution that worked and then stopped working

Use Access for the data source

(from same user above)

<http://www.eggheadcafe.com/conversation.aspx?messageid=33900866&threadid=33784277>

6. You are not the only one with this problem

Suggestion: Try hot fix, Install MAPILABS Mail Merge tool kit. Don't use , just install. (KRK-this could just be a fluke though)

http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.word.mailmerge.fields&tid=0385b636-5973-42fc-9f94-245b1f9e92e2&cat=en_US_b69b47cc-fb9c-43f4-a690-d0a43f378eca&lang=en&cr=US&sloc=&p=1

7. Buy an Add On

This solved one user's problem when all else failed. Buy an add-on product call Mail Merge Toolkit (http://www.mapilab.com/outlook/mail_merge/). User reports "...that the add-on worked like a charm. It kicks in at the end of the Mail Merge wizard and completely by passes the native Word e-mail send wizard. Also lets you add attachments, personalize headers, cc and bcc, etc. \$24. Should have spent that money several months ago! Perhaps this info will help someone else on campus."